14 MAGGIO 2024 CERNOBBIO

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# Lo Scenario delle Professioni: oggi e domani

#scenarioprofessioni2024

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## HOSNI ZAOUALI



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# Hoss Hosni Zawali

CEO of ConnectED Labs VC-BootCamp at Stanford University African Development Bank





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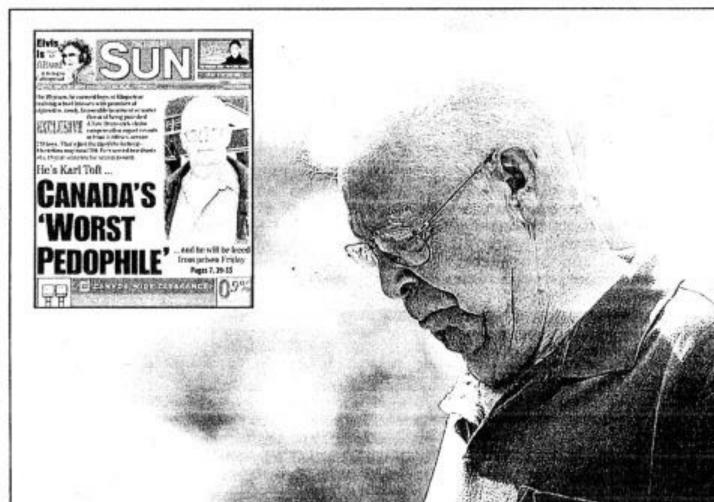
arl Toft claims God is helping him control his predatory ad

## Karl TOFT

Ai will teach us to be comfortable with **failure** 

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ed to cer-I have no them any now battling adder, a heart still, his dark

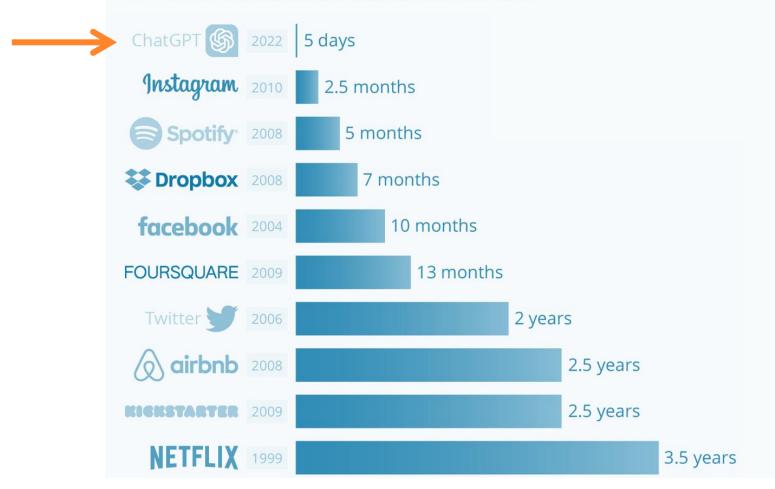


# QUIZ

# Google AlphaZero vs. Stockfish

# **ChatGPT Sprints to One Million Users**

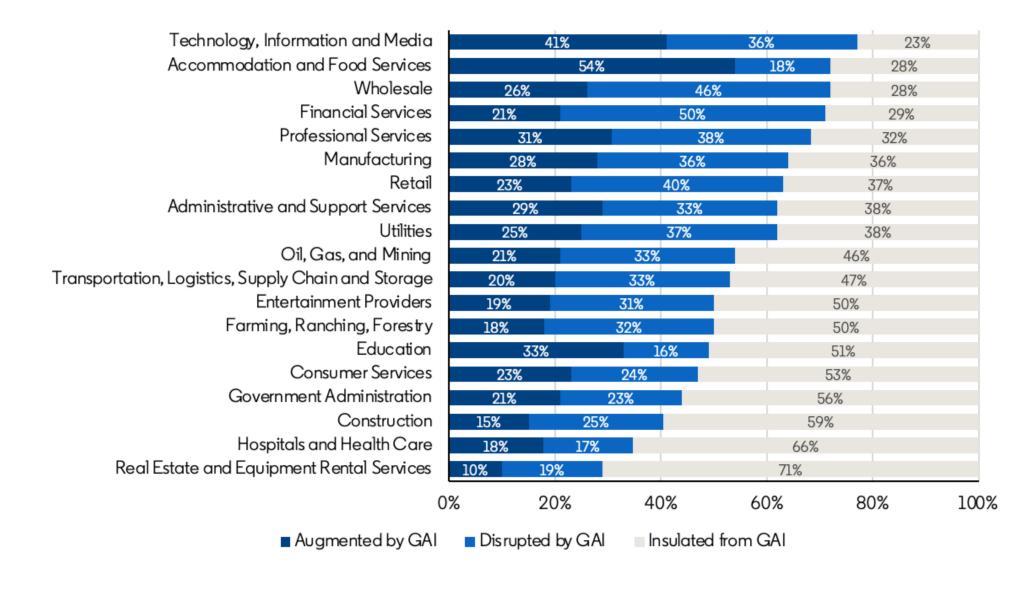
Time it took for selected online services to reach one million users

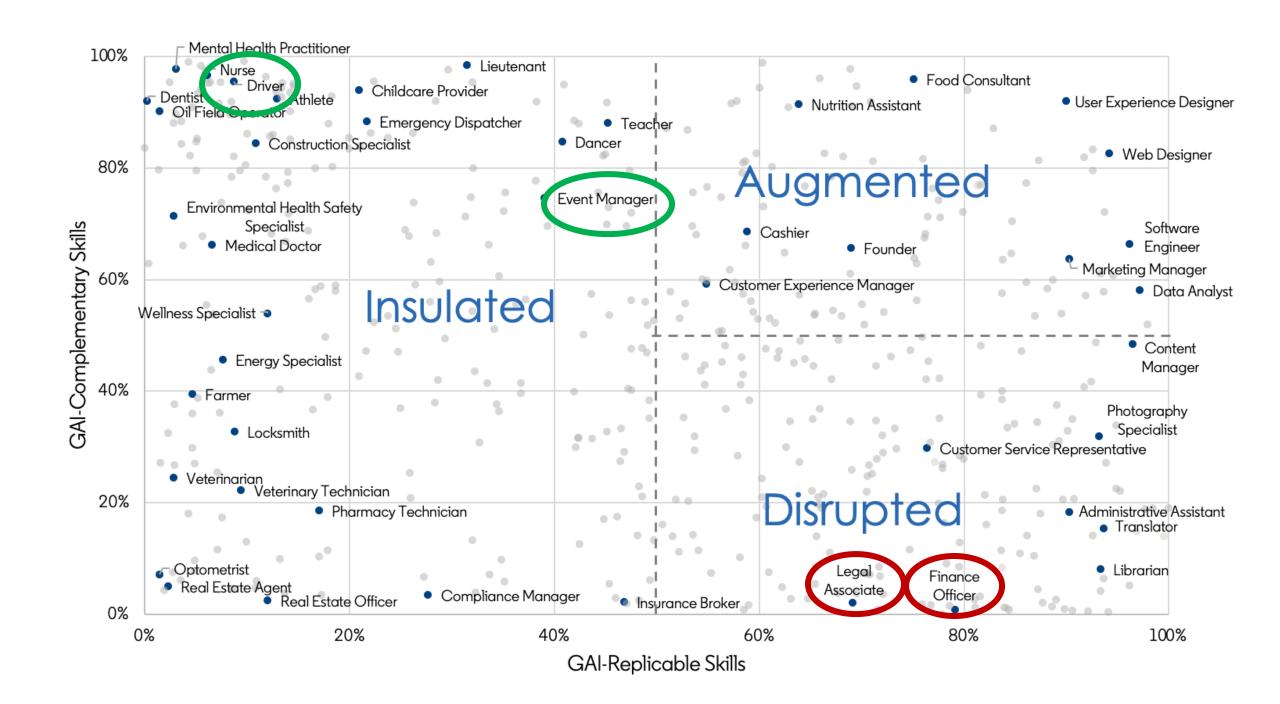




#### Impact of GAI technologies goes well beyond the tech industry

Percentage of LinkedIn members by industry









## ... meanwhile...





## We can only improve what we can... MEASURE:

- In essence, AI will empower <u>accountants</u> to make more informed decisions, saves time, and ensures a better fit between their skills and job requirements.
- It will help <u>accountants</u> find the best strategy for financial compliance and financial viability.
- It will help you understand workforce'/resources/financial dynamics to plan for future needs of the company.
- The overall benefit is a more dynamic, efficient, and responsive accounting expertise that can quickly adapt to changes in the economy and technology.



#### **Accounting and Financial Management**

- ✓ Automated Transaction Processing
- ✓ Real-Time Financial Reporting
- ✓ Enhanced Audit Trails

#### **Enterprise Resource Planning (ERP)**

- ✓ Inventory Management
- ✓ Supply Chain Optimization
- ✓ Production Planning

#### **Customer Relationship Management (CRM)**

- ✓ Customer Insights
- ✓ Chatbots for Customer Service
- ✓ Sales Forecasting

#### **Human Resources (HR) Management**

- ✓ Automated Recruitment Processes
- ✓ Employee Performance Analysis
- ✓ Payroll Automation

#### **Compliance and Risk Management**

 Regulatory Compliance Monitoring Fraud Detection



**TeamSystem**®

## **Predictive Analytics in accounting and HR:**

Companies use AI for predictive analytics to forecast hiring needs, identify potential employee attrition, and ensure they have the right talent pipeline.



### **Sneak Peek at some Al Tools**

Document Analysis & Management

Luminance



HR & Talent Management



Chatbots & Virtual Assistants



Data
Analysis &
Visualization





Helps with contract analysis, due diligence, and document management to streamline workflows For talent acquisition, management, and assessing candidates' skills through games designed to measure various cognitive and emotional traits. Natural language processing works and discuss its applications in customer service, information management, and even as a legal advisor for basic queries.

Data visualization tools that allow for robust data integration, advanced analytics, and interactive reporting

## Companies

- Companies that invented refrigeration made some money
- But most of the money was made by...





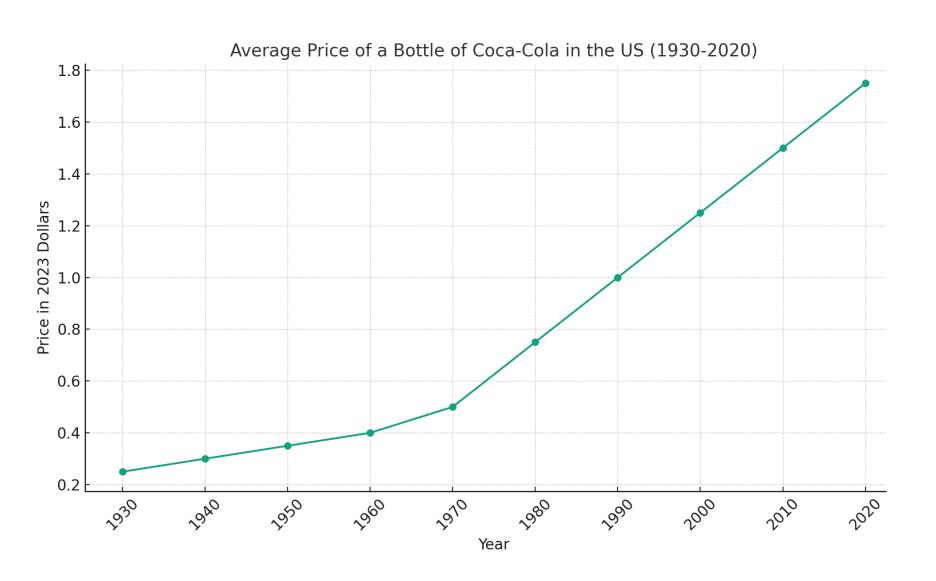


 Harmonized Index of Consumer Prices: Major Household Appliances Whether Electric or not and Small Electric Household Appliances for European Union (EU6-1972, EU9-1980, EU10-1985, EU12-1994, EU15-2004, EU25-2006, EU27-2013, EU28)



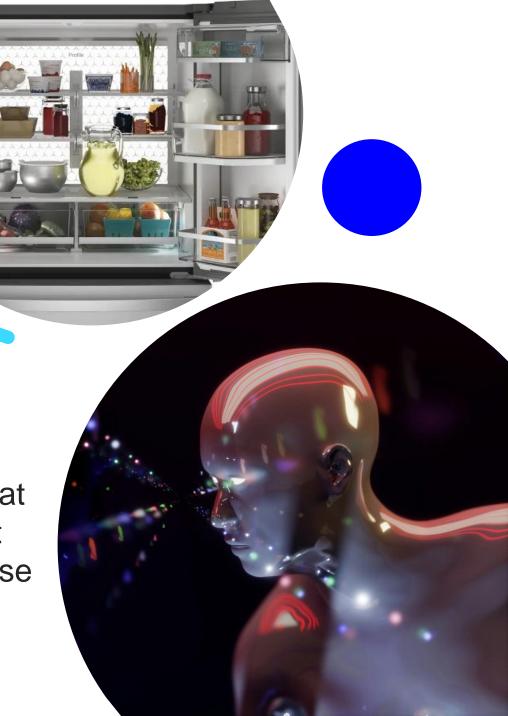
Source: Eurostat

## Value Capture - Average price of a bottle of Coca-Cola in the US from 1930 - 2020



I view these ML Models like refrigeration. The Coca Cola's of Ai has yet to be discovered.

Those are the companies that will monetize it. Your job at TeamSystem is to create these very lucrative tools



# A basic thing to know about Machine Learning.

- If you take one thousand of the same input and give it to Facebook, Google, Amazon, they will come up with the same ML model.
- If you give one of them 1 different ingredient, your output could be markedly different



# I'm not going to allow anyone to access this data.

- We are in a world where we all have the same ingredient – the open web
- But soon, the markets will be sophisticated enough (refrigeration), and we will start introducing data exclusivity



# Next rounds of M&A + Early investment

TeamSystem: interested in investing in early stage companies that have no market value now, but are building a data repository that is so unique that it will feed their ML model later on.

Google, Amazon, Microsoft asking: can TeamSystem tools be viable inputs to my ML to drive differentiation over time?



## ... meanwhile...



## Companies

- Companies that invented refrigeration made some money
- But most of the money was made by...





# How to keep up with the changes in Al?

- Hoss Zawali (CEO of ConnectED-Labs and Stanford University)
- Jeremy Howard & Rachel Thomas (Co-Founders of Fast.Ai)
- Anima Anandkumar (Director of Machine Learning Research at NVIDIA and a Prof Caltech)
- Chamath Palihapitiya: CEO of Social Capital
- Scott Gollaway: (Prof. NYU and thought leader)
- \* The European House Ambrosetti





**Hoss Hosni Zawali** 

- "The telescope made us discover that we were not the center of the solar system. Scary thought at first, but we became accustomed to it, and it made us realize the beauty of the cosmos and our modest place in it.
- Similarly, Ai makes us discover that intelligence extends beyond humanity, and that we don't have the monopoly on intelligence. Scary thought at first but we will soon realize our role, as just one part of a broader intellectual tapestry.
- Maybe then, we will be worth our planet."

## Hoss Hosni Zawali

CEO of ConnectED Labs VC-BootCamp at Stanford University African Development Bank



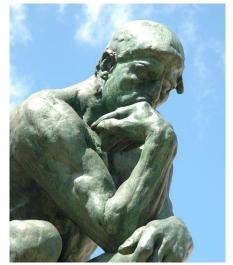


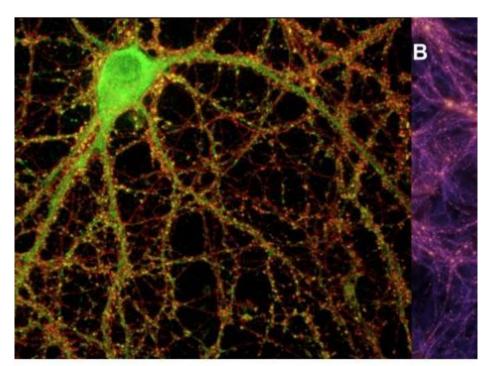
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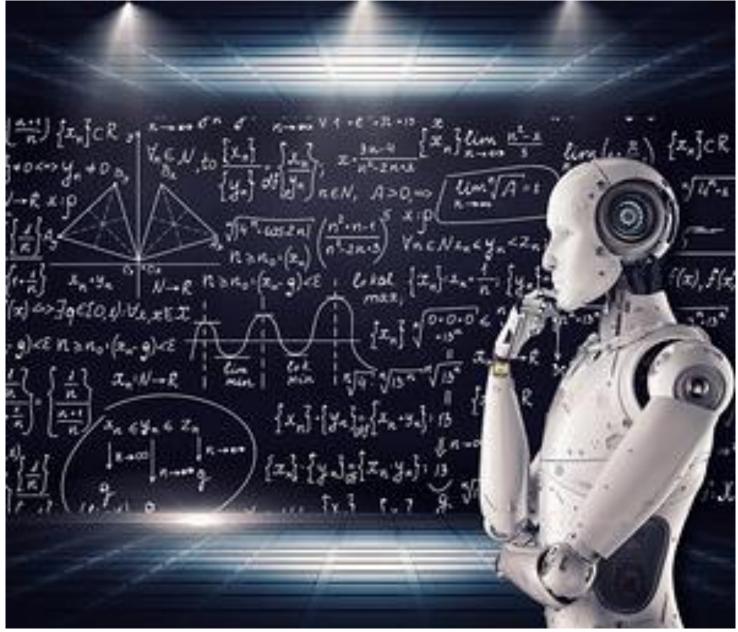












# What do we do now?

- On one hand, I'm very worried
- On the other hand, I'm hopeful



When two giants are fighting, the winner is usually the third giant - Europe



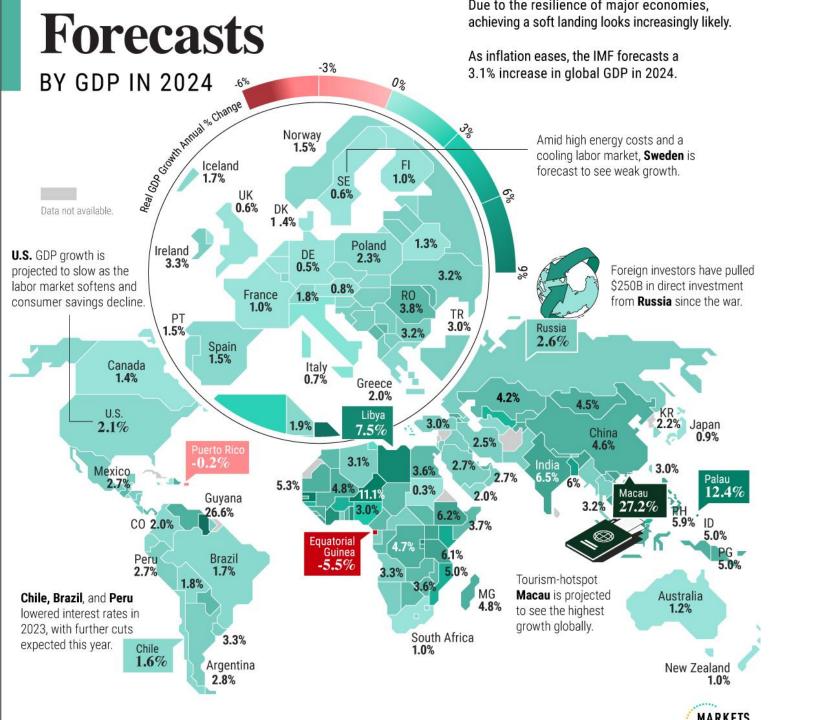


### The world needs YOUR Canadian/European vision

Competitive Advantage: European companies should consider the ethics and transparency of AI as possible elements of differentiation. The development of AI algorithms with robust explanation capabilities can help gain the trust of customers and regulators, thus offering a competitive advantage in markets that place great importance on fairness and transparency.







#### **Some Good News:**

Chances of avoiding a recession are increasing across the globe...

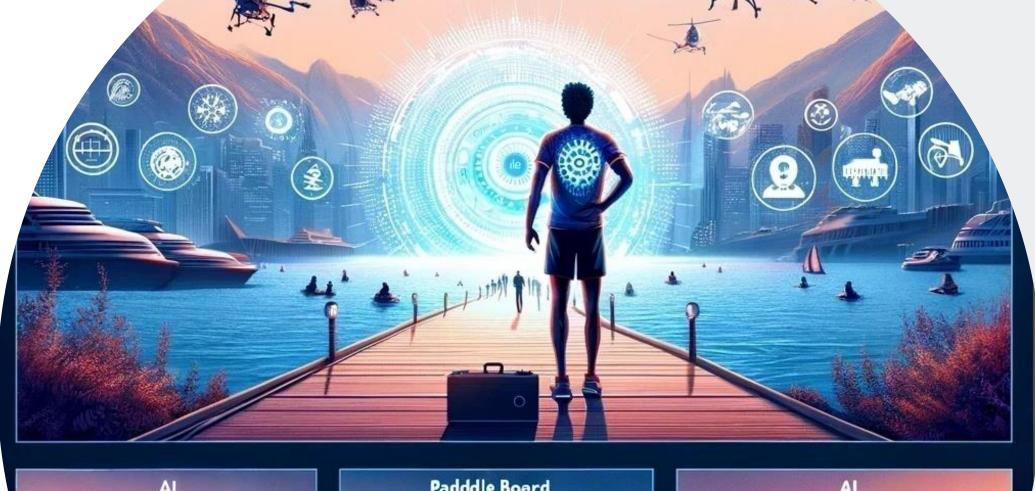
### QUIZ

# How many people will lose their job by 2030?

### QUIZ

600,000,000 - 800,000,000

McKinsey



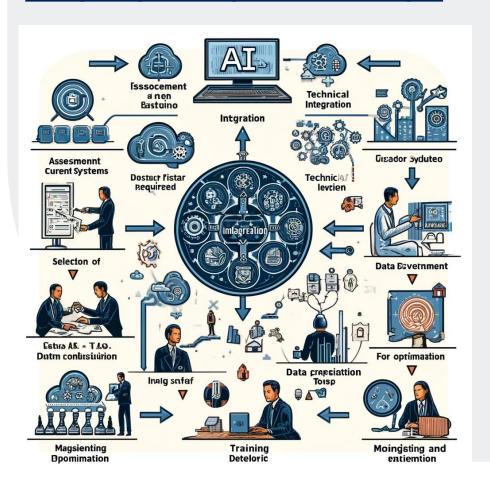






- Integration Complexity: Technical expertise and investment are essential for integrating Al with systems like TeamSystem.
- Data Privacy and Security: Implementing AI
  must comply with GDPR and other data
  protection laws, ensuring secure data
  handling.
- Change Management: Effective training and adaptation strategies are crucial for maximizing the benefits of Al-enhanced features.
- Visual: A flowchart depicting steps for Al integration, highlighting key challenges and solutions.

#### **Navigating Al Integration Challenges**



### 70%

Conversations around AI on LinkedIn have increased globally by 70% between December 2022 and September 2023.

55%

of LinkedIn members globally stand to see their jobs change to some degree by the rise of generative AI.

74%

of US executives believe that GAI will benefit their employees.

#### Where do EXCECUTIVES stand?

51%

of US/Canada executives are excited about AI advancements, but do not yet know how their organization will leverage AI tools and skills.

40%

of US/Canada executives also agree that using GAI will help unlock more growth and revenue opportunities in the next year.

4%

Currently, only 4% of executives plan to reassess roles and reduce headcount as an impact of AI on their workforce.



Which aspect of Al integration concerns you the most for your accounting practice?



### Prompt Engineering

Process for designing and optimizing queries to generate very high-quality responses.

- You must specify the <u>role and expertise</u> of the AI tool.
- Provide <u>context</u> (do not forget to tell it whom to talk to, the tone, the format).
- No Copy/Pasting. Adjust your query and adjust your responses.
- Ask it to add a professional perspective, sources, factcheck, analogies.
- <u>Use key words:</u> elaborate, summarize, list, compare, pros/cons, in simple words, play the role of, imagine, clarify, step by step, generate a unique response, rephrase, classify, play devil's advocate, retrofit, critique, counter-argument.

### There's an App for that There's a Chat for that

Using AI to create visuals and videos What are some examples of AI tools currently available in the market to create visuals and videos?

h flights, stays & rental cars or commendations where you can your budget.



FiscalNote enables access to select market-leading, real-time data sets for legal, political, and regulatory...



Order from your favorite local stores.



Curating the wisdom of village to give parents ideas that turn any 20 minutes from meh to magic.



Learn how to say anything in a language with Speak, your Alpowered language tutor.

#### **Skill Development:**

All systems identify skill gaps in the job market and suggest training programs to job seekers.

The benefit of this is a more skilled workforce that is adaptable to the changing needs of the economy.



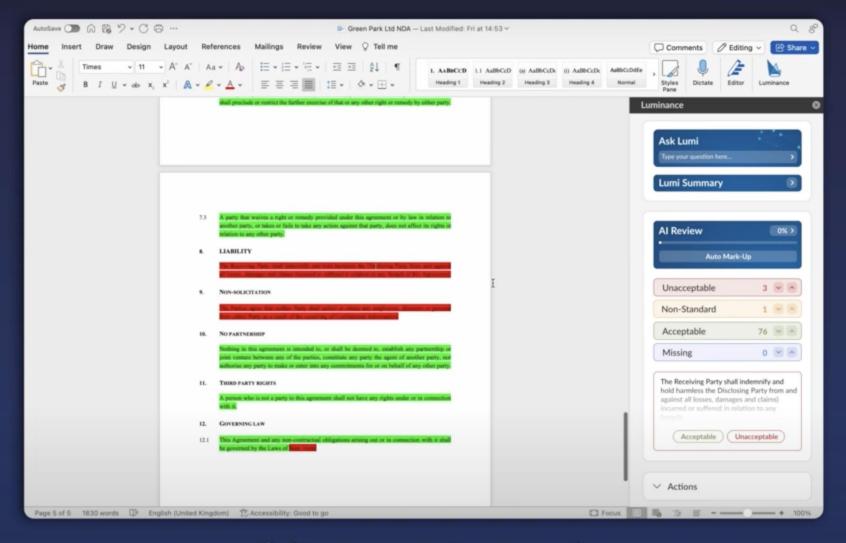
#### **Resume Building and Interview**

**Preparation:** Al tools can help job seekers optimize their resumes for specific roles, using keyword analysis to increase their chances of passing through automated screening processes.

Interviews: Al-driven avatars interview platforms like InterviewBuddy use natural language processing to give feedback on users' responses, fluency, and body language, providing a comprehensive preparation experience.







of the contract in seconds, all within Microsoft Word.

### QUIZ

...and where do you think they will be trained?

### QUIZ

...what will they be trained to do?

# The metaverse will spark societal changes

01 Digital Identity

02
Porteus
Effect

03
Learn 2
Earn / Play
2 Earn

### 1. Digital Identity

A digital identity is more than just the appearance of your avatar. It combines all your online activity into a single passport. It's the introduction of the concept of identity into the digital world through data and visuals, digital clothing, status, trust level, social value...



### 2. Proteus Effect

The Proteus effect describes a phenomenon in which an individual's behavior (within a virtual world) is altered by the characteristics of their avatar. Studies from Stanford University have shown that people's behaviors and attitudes change based on the appearance of their avatar. For instance, in a controlled experiment, users who received taller avatars negotiated more aggressively than users who received shorter avatars.

### 3. Learn2Earn – Play2Earn

Similar to Play2Earn, people will be drawn to educational platforms that reward them for learning, collaborating with others, facilitating interactions, and organizing the learner community. This will become the default setting, and many educational institutions will need to adapt to this new model.

# Students & parents play more online games than ever before!

Video games have become an intrinsic part of our everyday lives. Moreover, during the pandemic, online gaming has become increasingly dominant. Children under the age of 12 are playing and learning using online games.

70%

70% of parents believe video games have a positive influence on their children's lives

67%

67% of parents play video games with their children at least once a

#### Roblox

Roblox is currently one of the most popular games in the industry amongst school children.

Within this virtual world, students collaborate, problem-solve and communicate with each other.

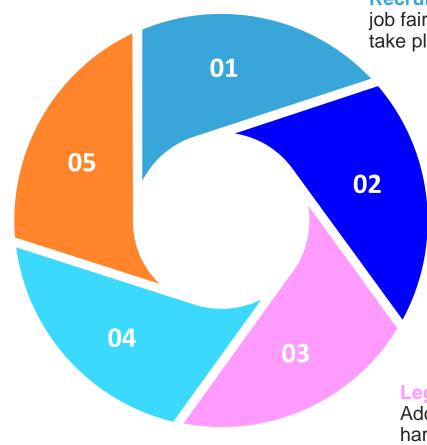
202M monthly users (worldwide)

#### **Implications for Human Resources**

Employee Engagement: Using the metaverse for team-building activities, virtual office spaces, and fostering collaboration.

Diversity & Inclusion: How the metaverse can be both an opportunity and a challenge for promoting diversity in the

workplace.



Recruitment in the Metaverse: How virtual job fairs, interviews, and onboarding can take place in digital spaces.

**Training & Development:** The potential for immersive training programs, workshops, and seminars in the metaverse.

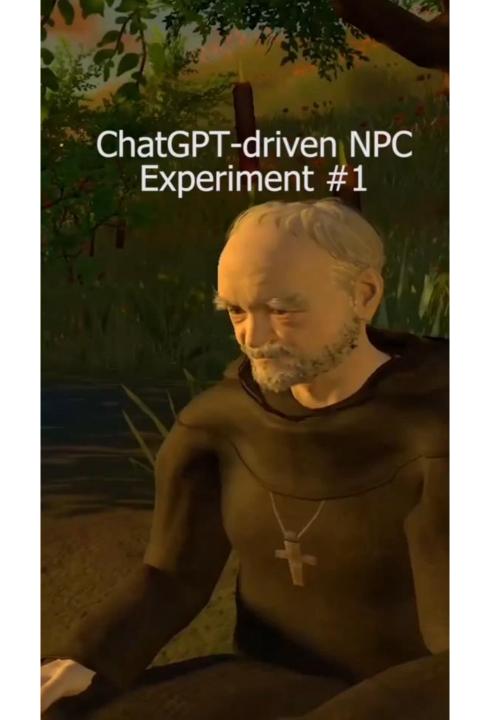
**Legal & Ethical Considerations:** 

Addressing issues like digital harassment, data privacy, and the rights of digital avatars.



# Just imagine!

What happens when you combine the power of AI with the virtual world of the metaverse?



#### What does it mean for the future of HR?

- Personalized Assistant
- Collaborative Professional Development
- Career Guidance
- Safety and Well-being
- Lifelong Learning Companion
- Personalized Accountant
- Personalized Lawyer

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