

Studio Strategico Retail 5.0 1^a edizione

UN MOMENTO CHIAVE PER IL RILANCIO DELL'ITALIA: Il ruolo del Retail Specializzato, dai piccoli negozi ai grandi Centri Commerciali

PRESENTAZIONE DI

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Hans Carpels

- President Euronics Int'l
- President EuCER Council
- EuroCommerce Board Member

Rome, 15 December 2021



Albino Sonato

Founder of Aires in 2005





Specialized Retail

Because the Specialized Retail brings

Technologies for the person and the home,

they are the spearhead of Innovation.



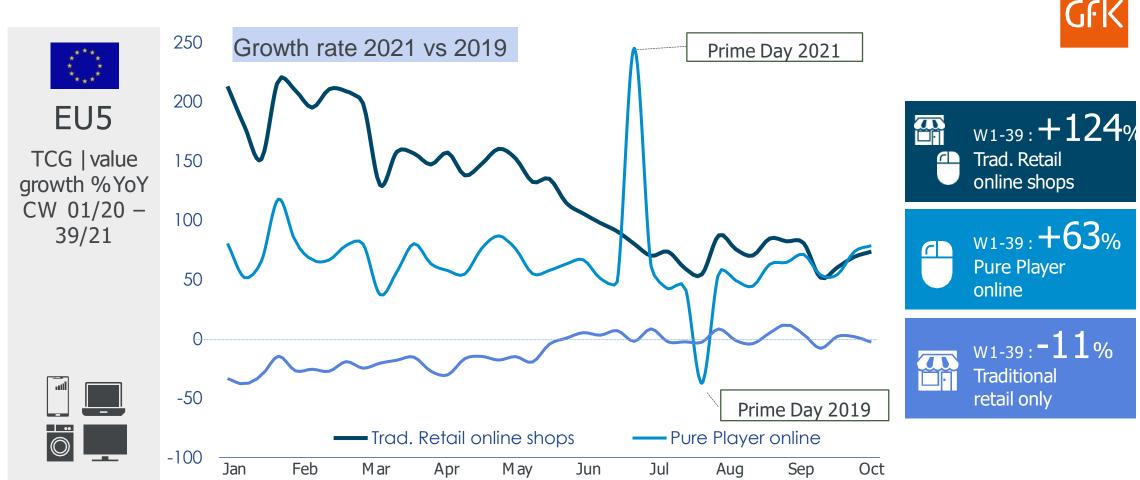
«Our home is our castle»

Electronic Products make our **life** easier as well as our **homes** more **comfortable** and **safe**.



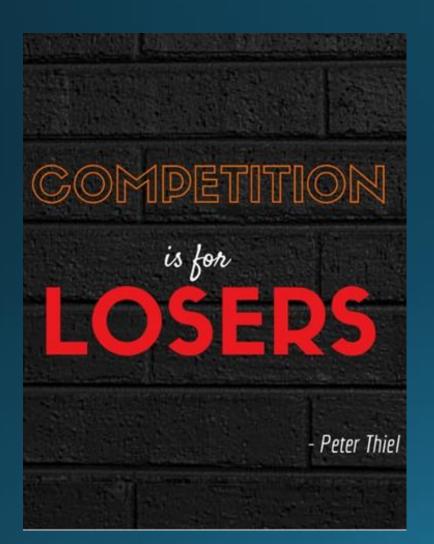
Specialized omnichannel Retail is the Future.

Omni-channel Retail doubles the growth of pure players



Source: GfK Market Intelligence, EU5, CW1/20 - CW 39/21 sales value EUR growth % YoY, Technical consumer goods include: Telecom: Smartphones, headsets - IT: Mobile/Desk computing (excl. Media sticks/boxes), media tablets, monitors, keying devices, pointing devices - Office: Laser and inkjet printers - Consumer Electronics (CE): TVs, audio home systems, soundbars - Major domestic appliances (MDA): Cooling and washing machines - Small domestic appliances (SDA): Vacuum cleaners, shavers, food preparation, dental care, hot beverage makers; Value is in EUR NSP (non**x**euronics subsidized price). General Assembly November 17th, 2021

Competition





- <u>We</u> love competition.
- Competition is jeopardized.
- The consumers' interest has been sidelined.
- The E.U.-Commission has finally realized we need a change of rules in order to guarantee competition and block monopolies.



For EuCER, a dominant retailer cannot

at the same time own a dominant marketplace.

As we have seen, they abuse their power.

Marketplace



Instead of keeping a monopoly on

its data, platforms should offer all data they have,

to the sellers which use the platform.



The immense **power** of intermediation **platforms** requires new specific legislation to avoid **Asymmetric competition**.

Direct-to-Consumer

Is that what consumers want?

Less choice? No comparisons?

Specialized Retail is the guarantee for the

consumer of correct information and choice.





Green Deal... What about retail?

Guarantees, compliance, environmental

protection must be the basis of Sustainability

and Social Responsibility policies

Sustainability in TCG

- Durability: longer lifetime
- Connectivity: upgrade the product.
- Repairability: instead of new product, 3D-printed spare parts.
- Recyclability: save ressources.
- Energy consumption: less is more



Our advocacy always aims



at finding a **balance** between

entrepreneurial targets and public interest.