

Think Tank Liguria 2030

Santa Margherita Ligure, La Cervara

Martedì, 6 luglio 2021

Quinta edizione

PRESENTAZIONE DI MARGARET WHORISKEY



Achievements to date and developing digital solutions within health and social care

- Dr Margaret Whoriskey
- Head of Technology Enabled Care & Digital Healthcare Innovation, Scottish Government



- Scottish Context
- Digital Health and Care in Scotland
- Digital Programmes – improving citizen access to services and support
- Conditions to support Scale up and Adoption

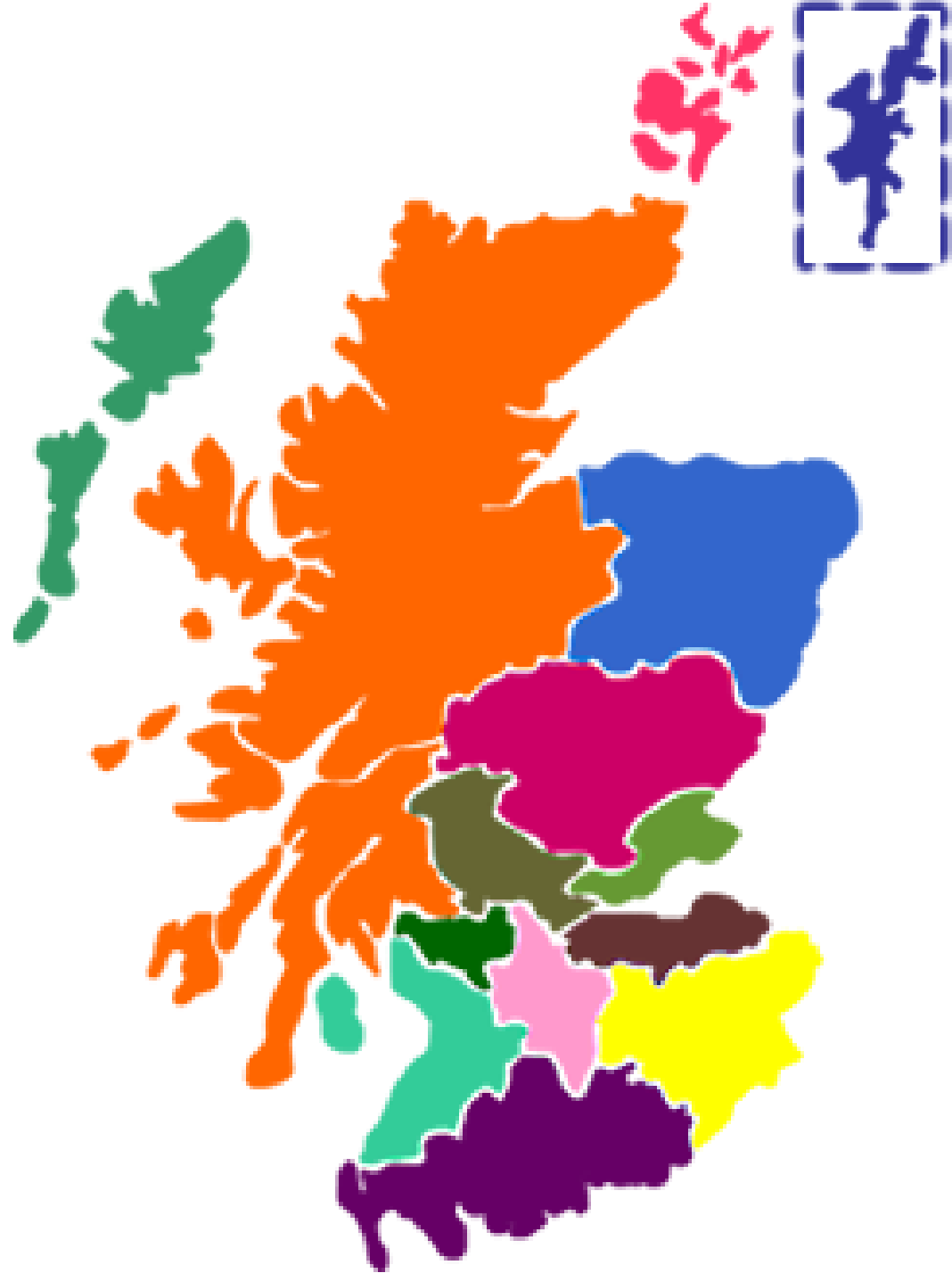
Scotland

Population 5.46m

Health & care budget £15bn
in 2020/21

1 in 5 Scots is aged 65+
Projected to rise to 1 in 4 by
2043.

2016 – Health and Care
Integration legislation



SCOTLAND'S DIGITAL HEALTH & CARE STRATEGY

ENABLING, CONNECTING & EMPOWERING



'Digital technology has the potential to change the face of health and social care delivery.'

- Scottish Parliament Health and Sport Committee report on technology and innovation in health and social care

Person-centred vision

'I have access to the information, tools and services I need to help maintain and improve my health and wellbeing.'

I expect my health and social care information to be captured electronically, integrated, and shared securely to assist service staff and carers that need to see it ...

... and that digital technology and data will be used appropriately and innovatively, to:

- *help plan and improve health and care services*
- *enable research and economic development, and*
- *ultimately improve outcomes for everyone.'*

6 Domains of the Digital Health and Care Strategy



National direction and leadership



Information governance, assurance and cyber security



Service Transformation



Workforce Capability



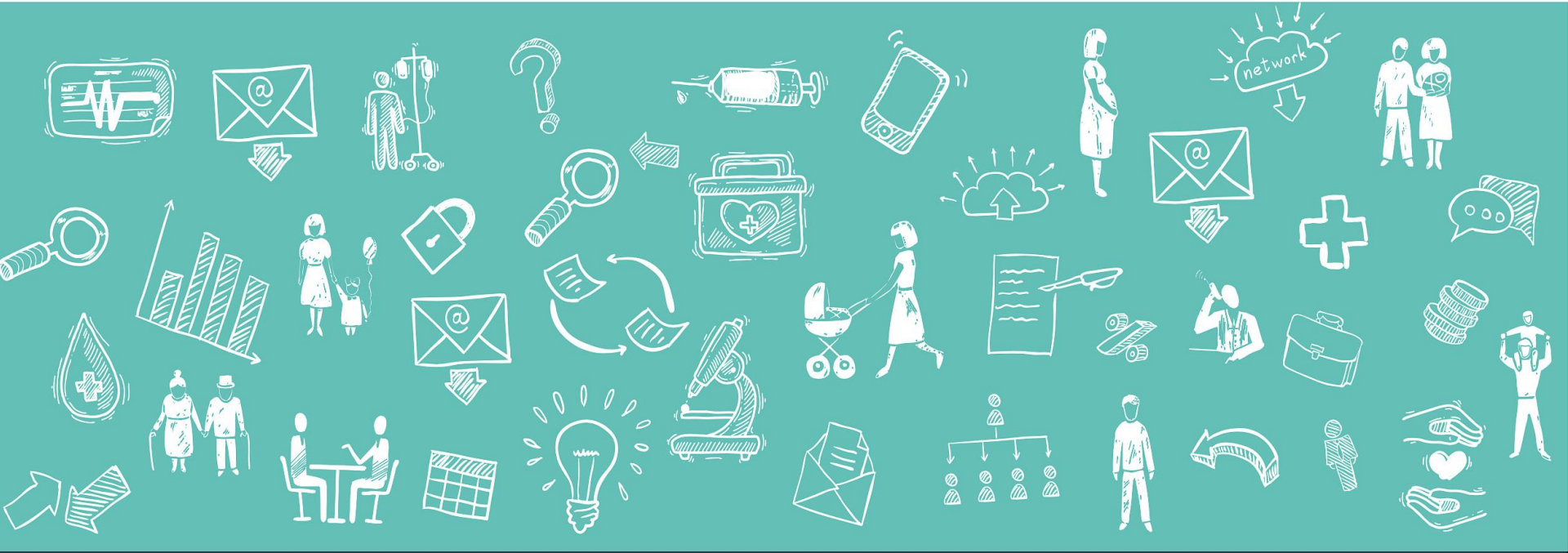
Digital Platform



Transition Process



Digital Health
& Care Scotland



Digital Citizen Delivery Plan

2021/2022

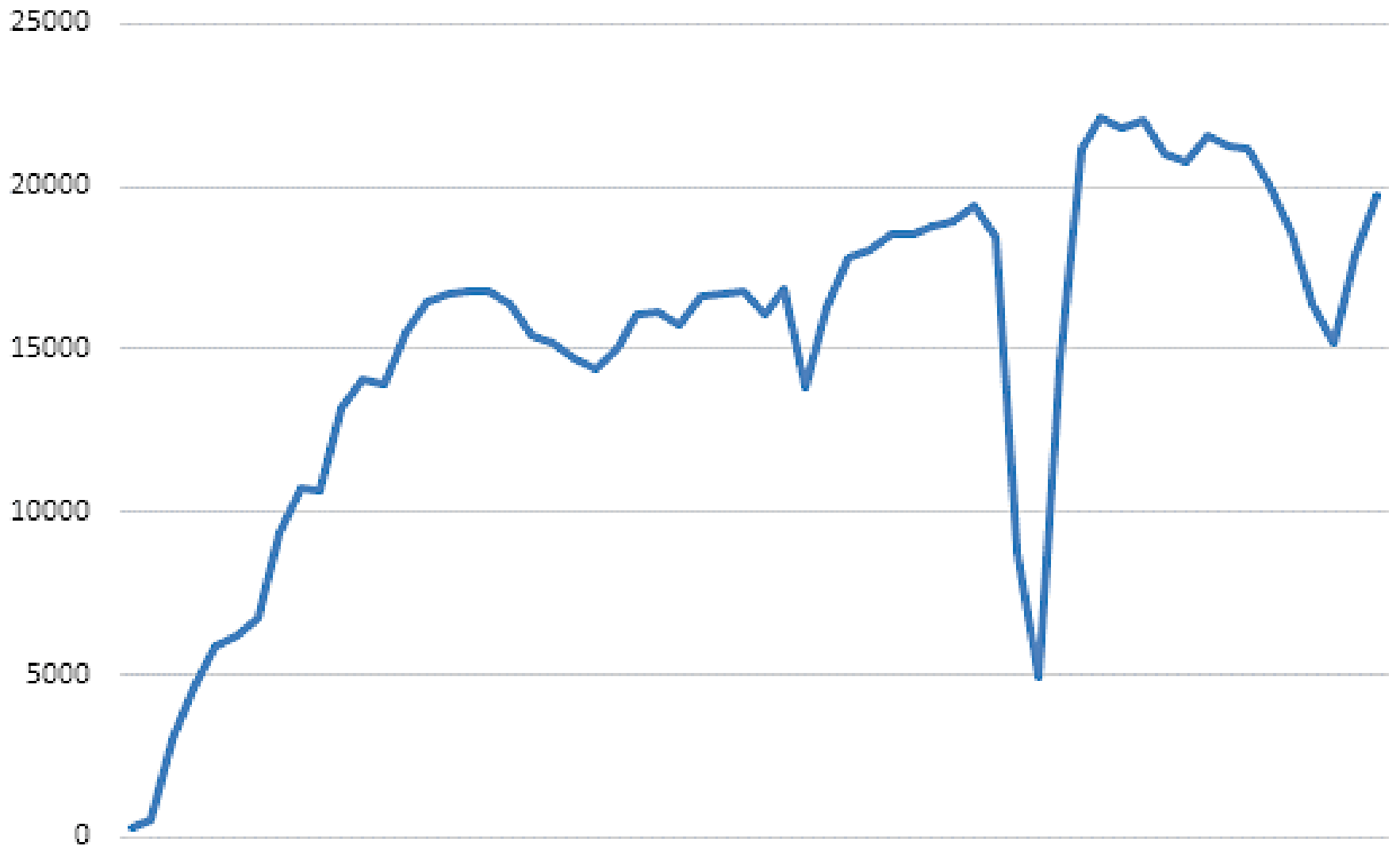


SINCE ITS INCEPTION IN 2015, THE TECHNOLOGY ENABLED CARE PROGRAMME HAS SYSTEMATICALLY BUILT THE FOUNDATIONS, BOTH DIGITAL AND CULTURAL, THAT HAVE ENABLED SCOTLAND'S CITIZENS TO BENEFIT FROM THE RANGE OF DIGITAL PUBLIC HEALTH AND CARE SERVICES.

- Partnership and cross sector
- Shared objectives/knowledge exchange
- Citizen focus
- Evaluation and building on success
- Once for Scotland
- Engagement
- Governance – national and local

Rapid Scale up Near me Video Consultations

Near Me Consultations by Week from March 2020



A Definition

Remote Health Pathways

1

Digital technologies enabling information transfer

2

Typically outside of traditional healthcare settings

3

Supports a range of healthcare management activities

Remote monitoring of Blood Pressure



Free for patients



BP monitors provided



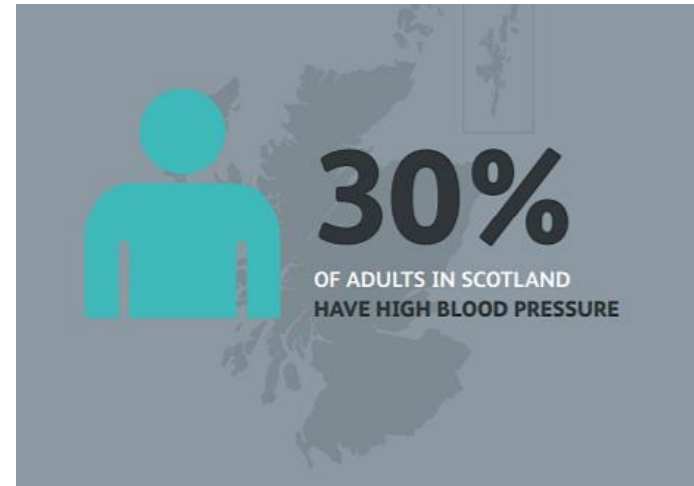
Raised awareness /Optimised management of condition



Reports sent to Practice

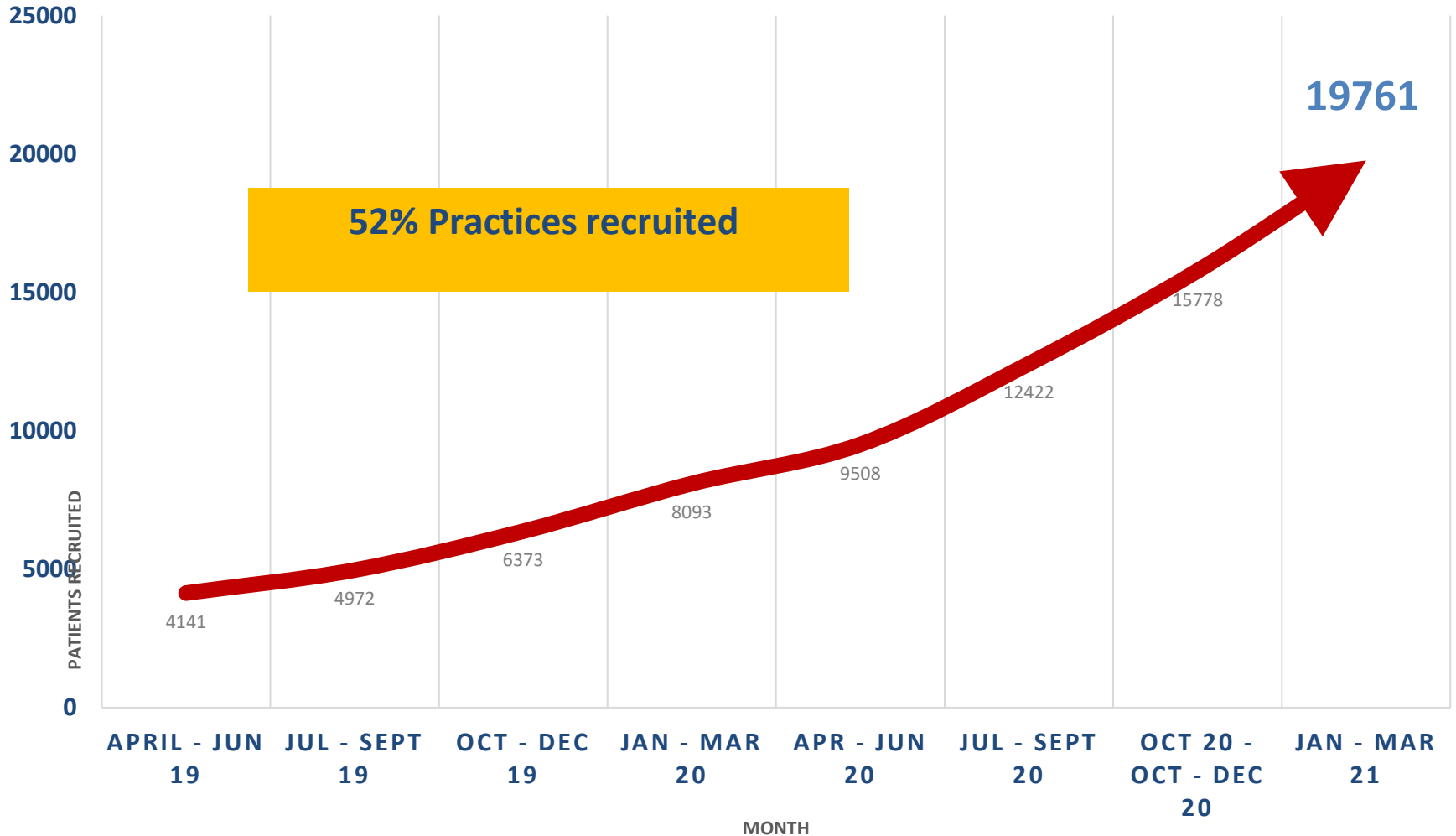


Reduced exposure to infection



Progress on remote Blood Pressure monitoring

QTRLY - CUMULATIVE RECRUITMENT- PATIENTS



Remote Monitoring- Response to Covid-19



COVID Pathway

New collaborations

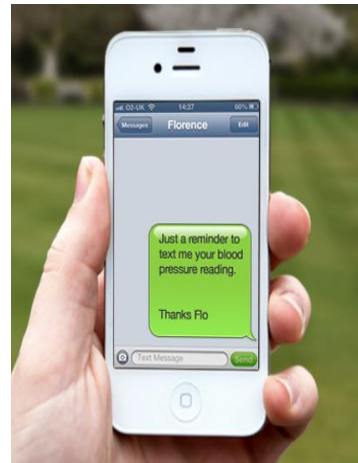
Care Home residents
Elective Outpatients
Primary Care

'roll out a new digital solution to support people who are dealing with a diagnosis of and longer term effects of COVID'



1 New Clinical Advisory Groups to specify and guide pathway development

Rapid procurement and acceleration of service



Responding to growing demand for existing technologies

Re-purposing existing technologies to support people at risk

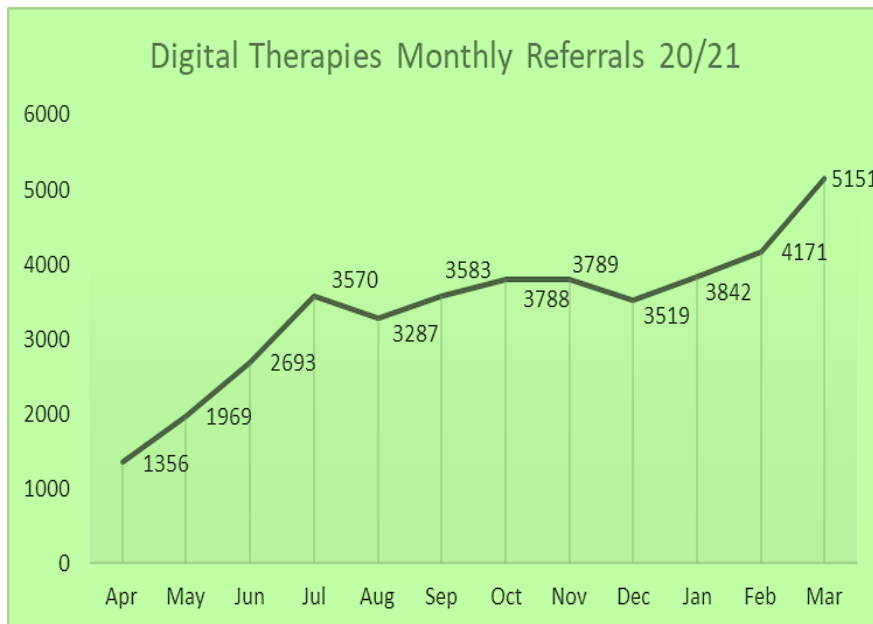
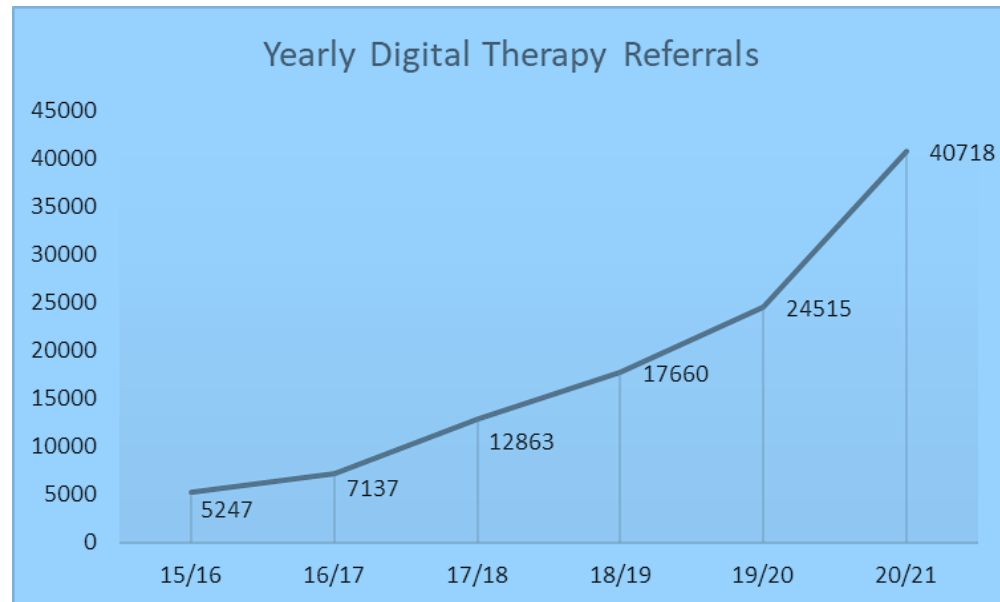
Digital Mental Health – supporting access

March 2021 = 5,151
Biggest month to date for referral.

Over 4,300 in last 3 months

Over 7,500 self-referrals

108,140 referrals since 2016



308,834 self-help guides accessed through NHS Inform

25% of referrals to psychology now digital

Suicide ideation of over 3,600 citizens actively monitored per month

> 6,100 video consultations



Connecting Citizens

Connecting was set up in response to the pandemic. Since May 2020, it has grown from a £5m programme aimed at connecting up to 9,000 people at risk of COVID-19, vulnerable or isolating, to an investment of £48m aiming to get **60,000** online by the end of 2021.

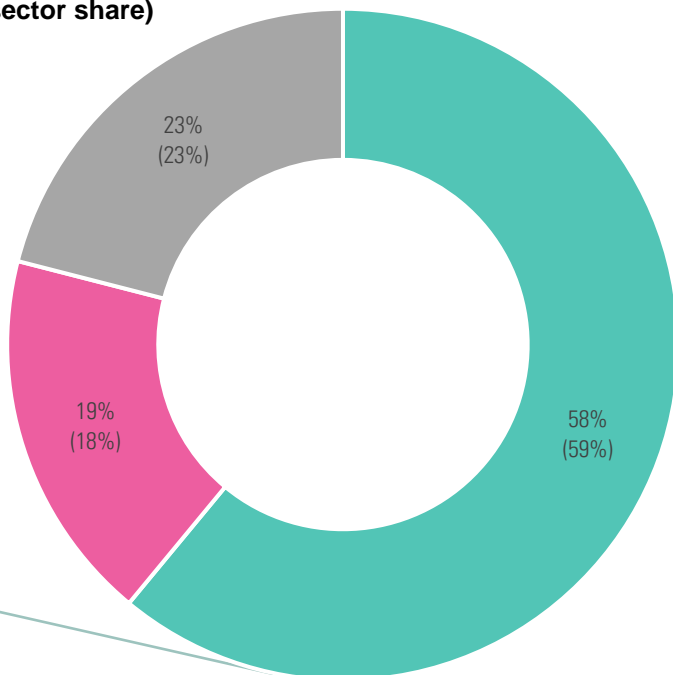
- Access to **kit** – an appropriate internet enabled device (Chromebook or iPad)
- Access to **connectivity** – a mobile hotspot and 12 months of data
- Support to develop **skills** and confidence online



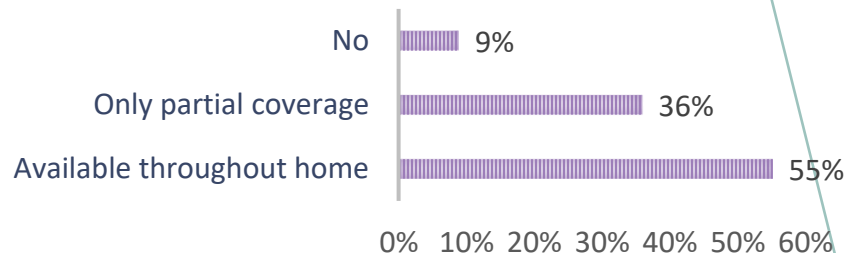
DIGITAL IN CARE HOMES

76% of all Scottish Care homes (1,056)
91% of care home residents (ca 31,500)

Sector uptake
(sector share)



WIFI IN CARE HOME



- Independent
- Public
- Third

To date

Dispatched to 1056 care homes
 1961 iPads (746 Mifi devices)

132 homes had no devices
 (approx. 9% of all homes)

impacting 3,500 residents
 (approx. 10% of resident population)

Conditions to support Scale UP

Policy

- Technology Enabled Care 2015 -
- Digital Health and Care Strategy 2018
- Personalising Realistic Medicine 2019
- Programme for Government 2020-21
- New Government Commitments

.....and COVID

Programme

- Building on earlier work and innovation pipeline
- 2015 -TEC Programme and funding for tests of change , early adopters and national work
- 2019 Once for Scotland programmes - e.g. scale up BP and VC
- Improvement support and change management
- Evaluation

STRATEGIC PRIORITIES

- Addressing Inequalities and Promoting Inclusion
- Engaging citizens, staff and services through Co-design and Participation
- Redesigning Services – Improving Citizen Access/Promoting Wellbeing
- Innovating to Support Transformation



Digital Health
& Care Scotland



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